



**THE RESOURCES AND EXPERTISE
TO GET THE JOB DONE**

facilitysource

**CAPITAL PROJECT
MANAGEMENT**

800-896-9000 | www.facilitysource.com

Capital Project Management

Capital projects are critical to running a successful business, but consistently executing these initiatives in multiple, geographically dispersed locations is a complex process. Spec'ing the project, getting bids, sourcing the materials, and performing as well as monitoring the work puts a burden on your internal staff, and can add months to the timeline. That means you wait longer to gain the value of your investment, or, in the case of a safety initiative, you prolong the risk.

FacilitySource has solved this dilemma for some of the most recognized companies in the United States. We're a one-stop shop for capital projects of all types; taking your initiative through the planning stage to consistent, reliable execution—in the minimum amount of time.

A proven process. An Elite Network, ready to go.

Because managing capital projects of all types is a core business, we know the costs, how to plan and have a comprehensive supply chain in place. As a result, we can typically source and price your project faster than your internal team, at competitive rates that won't break the bank.

Every initiative is planned and executed using the Project Management Institute's (PMI's) methodology, so you know that everything is orchestrated with optimum efficiency. But, our sweet spot is our nationwide Elite Network of 25,000 trade professionals, fully vetted, trained and ready to execute your project to specification, no matter the time constraints. Logistically, we have strength in numbers—a nationwide SWAT team that knows how to swoop in, get the job done, and move on.

Just as important, we know you have a business to run, so our team is used to working before store hours or after closing, when needed, leaving the facility "customer ready" when the business day begins again.

If we're working during store hours, we do it in the least disruptive way possible, keeping your employees and customers safe; performing our job while you carry on business as usual.

We work with the best trade providers in all disciplines, from electricians and plumbers to construction personnel, painters and HVAC pros, just to name a few. That means we have the flexibility and the resources to handle different types of projects. If you have changes or new needs pop up after the work has started, we will provide you with changes to the project schedule, and a summary of costs associated with the change. Whatever your initiative, we are ready to get the job done – on time, on budget and with consistent execution, regardless of volume.

The best way to communicate our value proposition is to repeat what we continually hear from our customers:

"When I hang up the phone with FacilitySource, I don't have to worry about my project anymore. I know they'll get the job done."

And we do.

“When I hang up the phone with FacilitySource, I don't have to worry about my project anymore. I know they'll get the job done.”

GET THE JOB DONE - ON TIME, ON BUDGET - FOR ALL YOUR FACILITIES



JANITORIAL



ELECTRICAL



HVAC/R



LANDSCAPING



SIGNAGE



ROOFING



LIGHTING



SNOW



PLUMBING



GENERAL MAINTENANCE

WE DO THE HEAVY LIFTING. YOU STAY IN CONTROL.

Although we handle all aspects of your capital project, you always stay in control. Our fmPilot software gives you complete visibility into project progress. You can see where people or your projects are at any given time, as well as insight into any issues and their resolution.

You work with a dedicated project manager who keeps you in the loop, communicating from the planning stage through project completion.

At the conclusion of the project, we'll create a final activity punch list and load site photos to the work order, so you can see the results. We also can work with your maintenance team or in-house operations to ensure a smooth transition.

STRATEGIC PROJECTS OR FAST-TRACK INITIATIVES. WE'RE ALL IN.

Our portfolio spans a broad range of initiatives and timelines—from brand-driven strategic capital projects to those fast-turn, pop-up jobs that require rapid ramp up and execution. The one constant? We get the job done right, and right on time.

Take a look at what we accomplished for these customers:



North American Mall Retailer:

This recognized mall retailer known for its gift shops and the unique items they sell. But it's also the company behind seasonal Halloween supply stores that pop up nationwide during October and disappear in November. With leased space and a small window of opportunity for sales, there's no margin for error. The stores have to be set up and ready to go as planned—no matter what obstacles get in the way.

Since 1995, the FacilitySource team has managed this annual strategic project, standing up 220 storefronts throughout five states in just 90 days. We're responsible for preparing the temporary spaces, assembling and installing fixtures, as well as repairing any electrical issues that could impact code compliance. When the season is over, we handle the tear down with the same expert precision.



Lifestyle Clothing Retailer

This retailer needed a quick change: removing hooks in the fitting rooms of 150 stores, and installing frames to hold marketing and promotional signage. Our team got the job done in just 6 days.



Multi-national Food and Beverage Company

This client needed to run new, dedicated electrical circuits to the refrigerators in 412 of its stores, located nationwide. Our team at FacilitySource completed this project in just 60 days, to specification.

YOU CAN'T BE EVERYWHERE AT ONCE - BUT WE CAN.

90 days

220 pop-up stores-setup and dismantled

90 days

1,100 locations

2,200 doors rekeyed

6 days

150 stores

600 dressing rooms

1,800 fixtures

60 days

412 stores

412 electrical circuits



National Auto Part Retailer:

With more than 4,100 stores in 42 states, this auto part retailer covers a lot of territory. This customer relies on the FacilitySource capital projects team to handle a wide range of initiatives, leveraging our Elite Network to keep their stores visually appealing, safe and updated.



Projects included:

- + Our team handled the exterior painting of 500 locations in 12 months, based on need. We surveyed each location, determined whether the storefront or the whole building needed painting—or just a little touch-up was required. From here, we developed a statement of work and made it happen.
- + After an acquisition, this company wanted to ensure that all stores were operating at the same safety standard. To that end, our team sourced and installed security lights on receiving doors in 820 locations in 90 days.
- + We installed new locks on receiving doors and keyed these to match the front doors for consistency among stores and added safety. Our team completed 1,100 locations in 90 days.
- + To ensure disaster preparedness, we installed transfer switches on generators at 89 coastal locations in 30 days, preparing these stores to keep operating in case of hurricane or other disaster.



In addition, we ran new dedicated circuits to cashwrap counters, equipment stations and lighting control systems in 850 locations in 8 months; and removed existing graphics and repainted sales area for a rebranding project in 45 locations in 30 days.



A PROVEN TRACK RECORD. WE GET THE JOB DONE.

These examples are only a handful of the tens of thousands of capital projects we've executed over the years. We've helped customers meet ADA compliance, install LED lights and tear down walls for store expansion. We've installed roofing, flooring, HVAC systems and plumbing. Most importantly, we've helped our customers complete their capital projects correctly, in the least time possible, so they can start realizing the benefits of their investments more quickly.

ONE STRATEGIC PARTNER. ONE PHONE CALL AWAY.

Capital projects are critical to running a successful business, so why not trust yours to the pros? At FacilitySource, we're the strategic partner for some of the most recognized companies and retailers around, providing reliable, end-to-end capital project management and execution every time.

For more information about FacilitySource's Capital Project Management services, please call us at 1-800-896-9000, email us at marketing@facilitysource.com or visit our website at www.facilitysource.com.



FacilitySource is the partner of choice for the world's leading and most demanding retailers, grocery stores, restaurants, and other companies with large real estate portfolios. Each year, we answer 2.27 million client calls from our onshore support centers, process 3.4 million work orders and manage \$2.3 billion dollars in maintenance spend. We deliver nationwide, 24/7 coverage through our proprietary technology and Elite Network of service providers. By leveraging information from over 80,000 locations worldwide, FacilitySource's data analytics platform gives our clients the ability to accurately predict facility maintenance issues and manage both capital and expense budgets.

